

1 **First-Class Mail Service Standards Description-Commercial**

2 The Postal Service is considering the following service standards for First-Class Mail.

3 For First-Class Mail that is dropped at a retail facility, placed in a collection box, placed in
4 the customer's own mailbox or given to a letter carrier, service will be as follows:.

- 5 1. Delivery in the local area will be delivered on the second day.
- 6 2. Delivery outside the local area up to 200 miles will be delivered on the second day.
- 7 3. Delivery to destinations over 200 miles will be delivered in 3 days
- 8 4. For those living in Alaska and Hawaii, delivery to anywhere in the continental U.S.
9 will be delivered in 4 days as is currently being done.
- 10 5. For those living in Guam, delivery to anywhere in the continental U.S. will be
11 delivered in 5 days as is currently being done.

12 For First Class mailers who presort their volume to the destinating service area of the plant
13 and enter the mail prior to a Critical Entry Time of 8 am, the First-Class Mail will be
14 delivered the next day. For First Class mailers who presort their volumes to the
15 destinating service area of the plant and palletize the mail by Five-digit ZIP Codes and
16 also enter the First-Class Mail prior to a Critical Entry Time of 12 noon, the First-Class Mail
17 will be delivered the next day. Other First Class mail volume not requiring delivery the
18 next day and for the 2 and 3 day service area may be entered throughout the afternoon
19 prior to the plants established network critical entry time.

20 For First-Class Mail delivered under a Caller Service program, the processing operations
21 at the destinating plants will likely increase the frequency of the mail being available for
22 pick-up, resulting in earlier availability of mail than is currently possible based on existing
23 processing windows. There may be some changes required for caller service at facilities
24 that are closing which may include relocating caller service collection points.

25 In addition, local Periodical Mail, primarily newspapers, which are presorted to the
26 destinating service area and entered prior to the Critical Entry Time of 8 am, will be
27 delivered the next day.

28 Periodical mailers who presort their volumes to the destinating service area of the plant
29 and palletize the mail by Five-digit ZIP Codes and also enter prior to a Critical Entry Time
30 of 12 noon, will be delivered the next day. Other Periodical mail volume not requiring
31 delivery the next day and for the 2 and 3 day service area may be entered throughout the
32 afternoon prior to the plants established network critical entry time. Other origin entered
33 Periodical Mail for which the delivery schedule is tied to the First Class service standard
34 may be delivered one day later than currently exists.

35 Commercial organizations using bulk First-Class Mail, Standard Mail or Periodical Mail
36 may have fewer locations at which they can deposit their mail and this may result in a
37 need to transport this mail to a location different from the one they are currently using.

38 However, there is also the potential that these mailers may be able to achieve improved
39 transportation efficiencies since the service areas of these facilities may be larger than
40 they are currently. For example, if a mailer currently sends mail to two facilities which are
41 consolidated to one, this can allow the mailer to prepare a larger mailing for deposit at the
42 consolidated site, resulting in a reduction in the required transportation.

43 **VERIFY RESPONDENT HEARD / UNDERSTANDS DESCRIPTION AND WHETHER**
44 **ANY SECTIONS SHOULD BE RE-READ.**